



Human Sciences: These courses help professionals build trust, navigate sensitive situations, and collaborate with diverse populations. By strengthening these skills, learners can provide compassionate care, improve service delivery, and foster positive outcomes for those they serve.

AMA Microcourse Title	Duration (min)
Effective Problem Solving and Decision Making Tools	20
Creative Thinking Techniques	20
Key Components of Critical Thinking	20
The ART of Analytical Thinking	26
Adopting an AI Mindset	27
AI: A Framework for Ethical Application	20
Analyzing Data Using the DASA Model	20
Building a Customer-Focused Strategy	20
Diversity and Inclusion: Creating an Inclusive Culture	15
Understanding and Applying Your Locus of Control at Work	20
AI: Upskill and Reskill	20
Building Credibility and Trust for Improved Communication	23
Creating Boundaries and Balance	20
Developing Awareness that Leads to Emotional Regulation	20
Enhancing Collaborative Communication	21
Enhancing Communication Skills	20
Establishing Presence and Credibility	20
Framing the Message for Greater Impact	20
Leading with Emotional Intelligence in the Workplace	20
Motivating and Influencing Throughout the Organization	20
Planning for Success	20
Recognizing and Navigating Unconscious Bias	20
Routines that Support Efficiency and Productivity	20
SEAL Approach to Building Organizational Agility	28
Being an Ally in a Diverse Working World	25
Building and Maintaining Trust	20
Building Your Strengths as a R.E.A.L. Team Player	23
Creating a Culture of Belonging	20
Successfully Working in Hybrid Teams	20

WVIA Careers That Work Videos

[Licensed Professional Counselor](#) (4.13 min)

Next Steps:

Browse the Work-Based Learning database & sign up for an opportunity.

SENIORS: Save course certifications & complete the scholarship application.

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